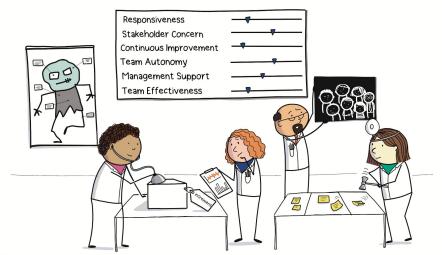


Use Scientific Insights To Improve Team- And Organizational Effectiveness





Purpose and flow of the session

- Opening
- What 20+ years of Agile brought us
- The scientific research we have conducted to date
- How to use our scientific model(s)
- Why The LEGO Group jumped on board
- Recommendations to start improving
- Closing





20+ Years of Agile brought us...



Consultancy





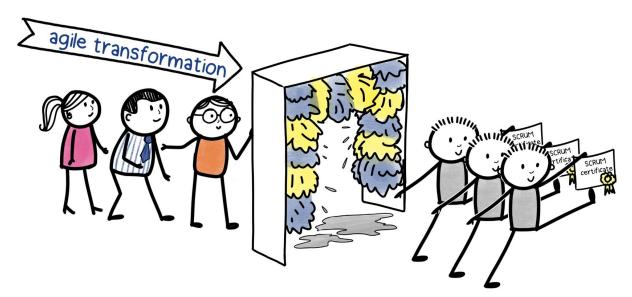
Coaching





Training







Created by Thea Schukken for the Zombie Scrum Survival Guide by Christiaan Verwijs, Johannes Schartau & Barry Overeem zombiescrum.org



The result...





1-minute reflection

What has been missing?





Scientific evidence!

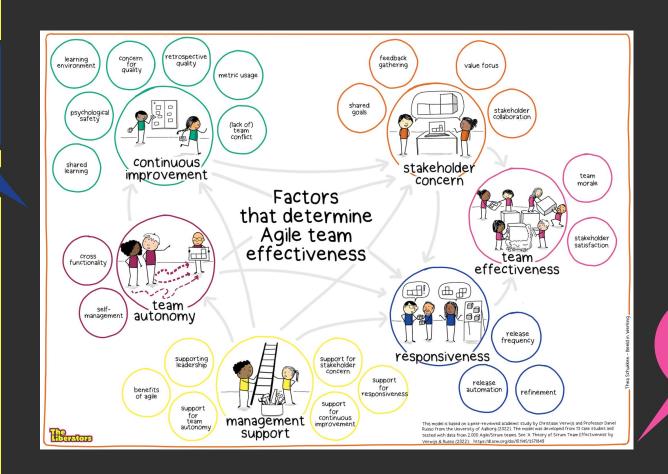




We embarked on a mission









Exercise

- What factor(s) seems most important?
- What factor do you consider most challenging?
- For what factor do you see a big opportunity?
- What factor needs a courageous conversation?
- What factors seem to be connected?



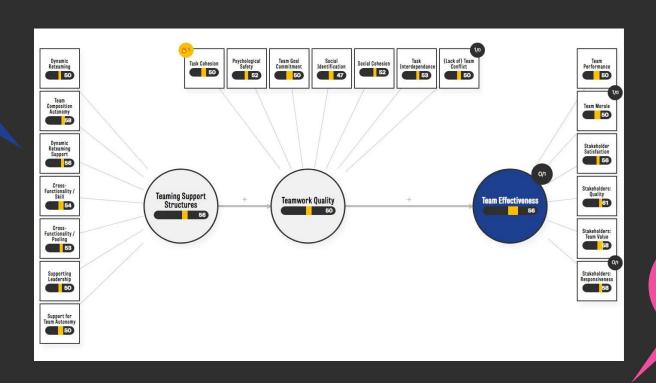
About the model

- It's a systemic view that identifies improvements for individual teams, visualizes patterns across multiple teams, and addresses broader organizational challenges.
- It's not intended as a restrictive framework. It is just a narrative theoretical model which has received empirical support.
- As with all theories, they are just lenses to understand what happens in teams and organization



BETA: Teamwork Quality Model

Another perspective to use is...



Check this blog post to learn more



Why the LEGO Group jumped on board

Learn more here

"If our teams thrive, our company thrives." - Christina Mumm, Director of Agile Coaches at the LEGO Group

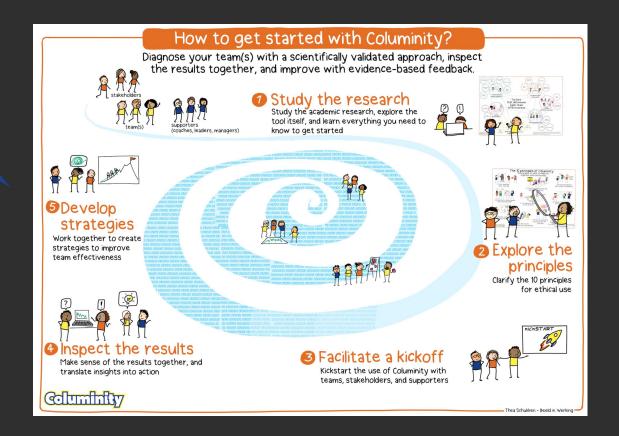
Enable coaches to have an impact by...

- Adopting a **shared 'language'** by using the same metrics
- Surfacing patterns for improvement across teams
- Defining a **shared focus** to make an organizational impact
- Bringing the **Agile Coaches' voice** to the leadership table
- Supporting self-managing teams aligned toward a shared goal
- Using evidence-based feedback to show the value you deliver



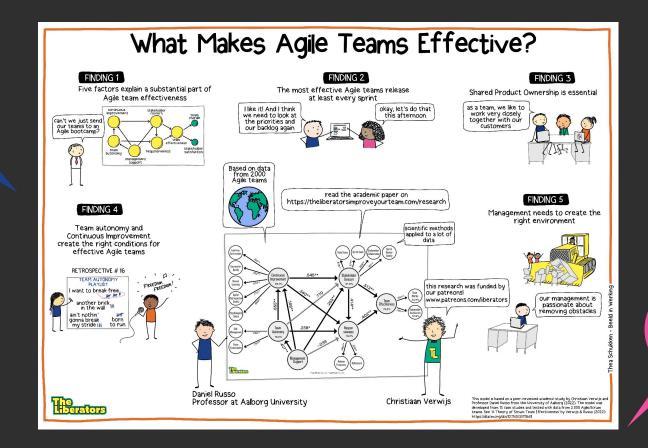


How to use our scientific model



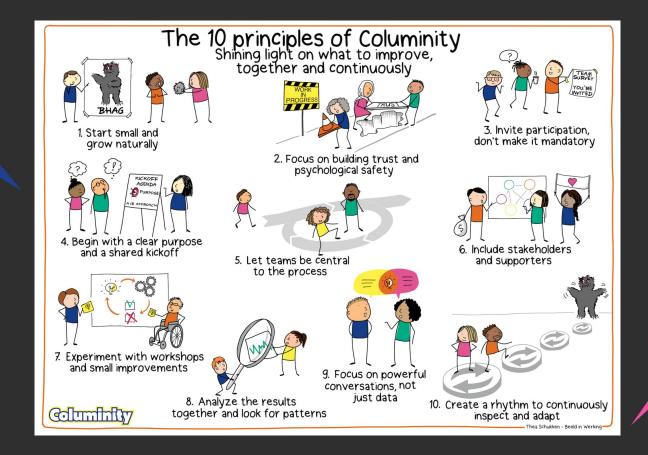


Study the research



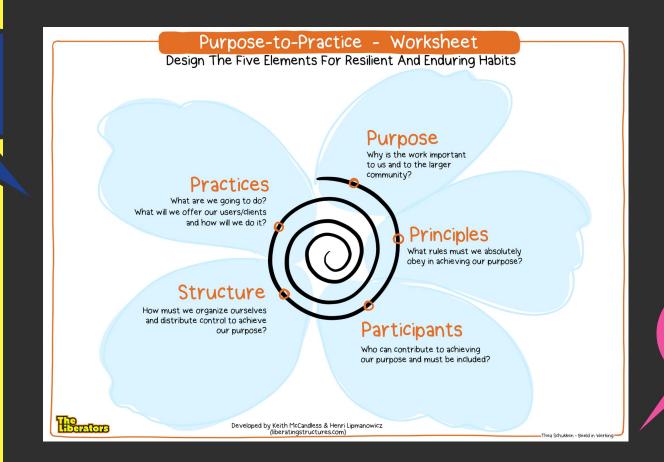


Explore the principles





Facilitate a kickoff





Inspect the results and identify actions

What, So What, Now What? - Worksheet

Create shared understanding and decide how to move forward

What?

What do we notice?



So What?

So what does this mean?



Now What?

Now what actions make sense?



Learn more here



Developed by Keith McCandless & Henri Lipmanowicz (liberatingstructures.com)

-Thea Schukken - Beeld in Werking-



Develop strategies





"Sounds great! Do you also have ideas to start improving, right away?"

Sure!



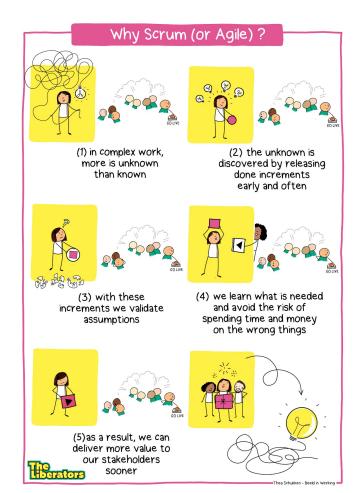
Clarify the purpose of Agile

(Some) Impacted factors:

- Benefits of Agile
- Metrics usage
- Management support

Resources:

- Retrospective: Refresh the purpose of Agile/Scrum
- Article: On Complexity



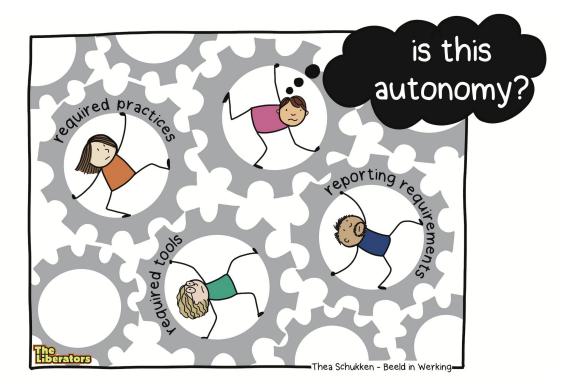


Don't overthink your Agile (scaling) approach

Resources:

- Article: <u>Is SAFe Really</u> <u>That Bad?</u>

- Paper: Do Agile Scaling
Approaches Make A
Difference?





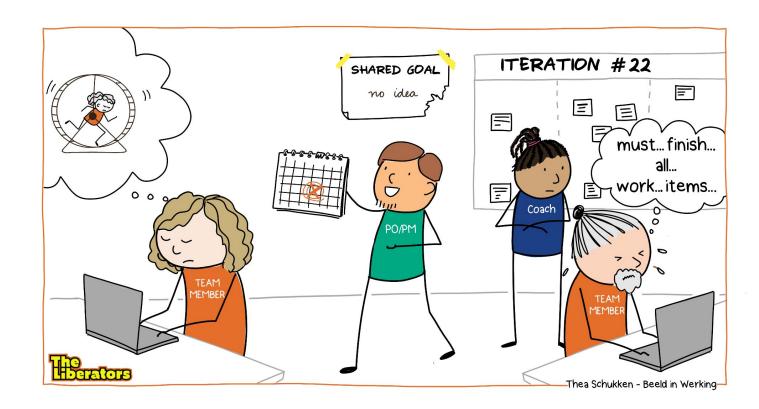
Use a shared goal (long- and short-term)

(Some) Impacted factors:

- Shared goals
- Value focus
- Team morale
- Self-management
- Cross-functionality
- And many others!

Resources:

- Article: How goal commitment shapes teamwork





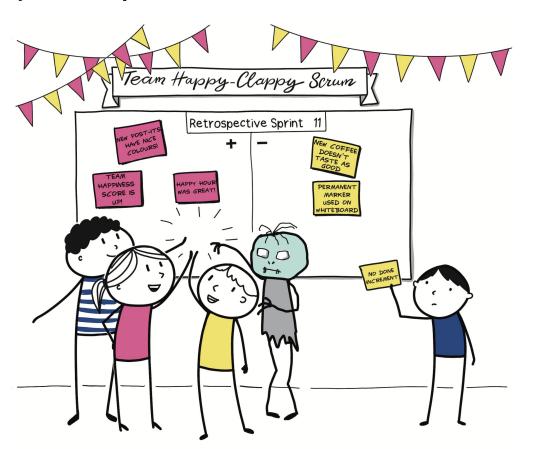
Rethink your retrospectives

(Some) Impacted factors:

- Team morale
- Learning environment
- Retrospective quality

Resources:

- Article: Amplify learning in your team with double-loop learning





Refine improvements (into 15% Solutions)

(Some) Impacted factors:

- Retrospective quality
- Team morale
- Continuous Improvement

Resources:

- Article: How to refine your improvements?

- Article: The fine art of

making your

improvements actionable





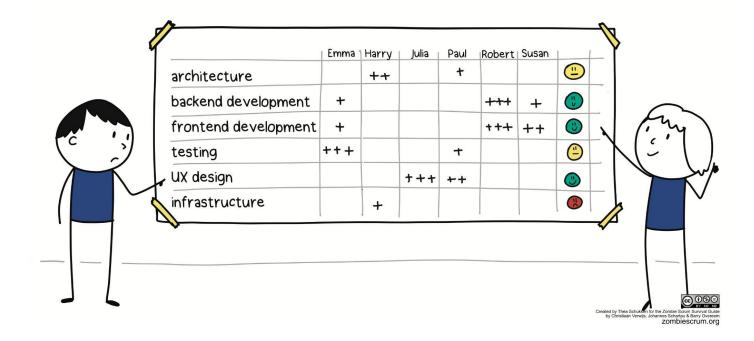
Make team(s) cross-functional and limit dependencies

(Some) Impacted factors:

- Cross-functionality:)
- Release frequency
- Shared goals
- Team morale
- Self-management

Resources:

- Article: 10 Quick tips to improve cross-functionality





Promote shared product ownership

(Some) Impacted factors:

- Shared goals
- Value focus
- Release frequency
- Team morale
- (Stakeholder) collaboration
- And others...

Resources:

- Article: What makes a good Product Owner?





Give teams the tools to learn and improve by themselves

(Some) Impacted factors:

- Team autonomy
- Team morale
- Self-management
- Learning environment

Resources:

- Article: Make learning an ongoing activity
- Article: <u>Self-organization</u> as a surviving skill





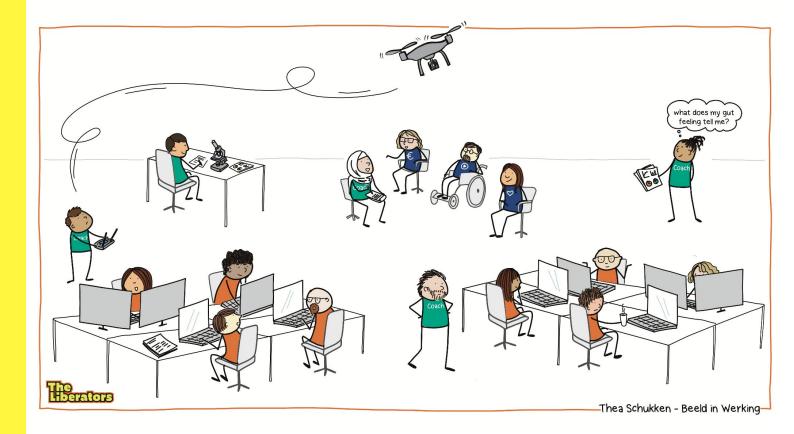
Recommendations for coaches, managers, and leaders



Gather data and insights on multiple levels

Resources:

- Article: Increase your impact as an Agile practitioner





Don't spy on the teams





Be mindful of your coaching distance





Be mindful of coaching hierarchies





Don't become a dogmatic preacher

thou shalt not

-Thea Schukken - Beeld in Werking-

Resources:

- Article: The church of Scrum



Stay in touch with the 'real world'

Resources:

- Article: Can organizations handle true Agility?





Closing

Our research roadmap

- A Theory on Agile/Scrum Team Effectiveness (<u>PUBLISHED</u>)
- The Double-Edged Sword of Diversity In Teams (<u>PUBLISHED</u>)
- Do Agile Scaling Approaches Make A Difference? (PUBLISHED)
- How **Teaming Strategies** Impact Team Effectiveness
- The Impact of **Working from Home** on Team Effectiveness
- Validation and inclusion of useful productivity metrics
- The impact of **leadership styles** on team effectiveness

Check our research roadmap here



Other recommendations

Closing

- Start with Columinity
- <u>10 Examples</u> to use our model without the product
- Sign up for our newsletters
- Read our <u>in-depth, scientific articles</u>
- Listen to our **podcast episodes**
- Visit **our webshop** for (free) materials
- Join meetups by **The Liberators Network**



